

Refund Policy

Here at A-1 Charter Service we understand that unexpected things happen and do our best to work with our customers. To ensure a clear understanding below is our refund policy.

1. \$100 deposit upon booking.
2. Balance due one week before reservation. No refunds within 1 week of reservation.
3. Cancellations made within 1 month of reservation incur \$25 cancellation fee.
4. Cancellations made within 2 weeks of reservation forfeit full \$100 deposit.
5. Any reservations coinciding with major holidays and events must be paid in advance and there is no refund for cancellations. This includes the following events:

Christmas in the Sky

Independence Bowl

Mardi Gras

Holiday in Dixie

Red River Revel

Mudbug Madness

New Year's Eve

Major Concerts

Major Prom/Homecoming Nights

If you have any questions feel free to contact us at 318-621-0700 or email us at info@a1charter.com.

Management